

EVERY FEATURE COUNTS

LEXUS LINK+ SUBSCRIPTION PLANS

HOW-TO-GUIDE



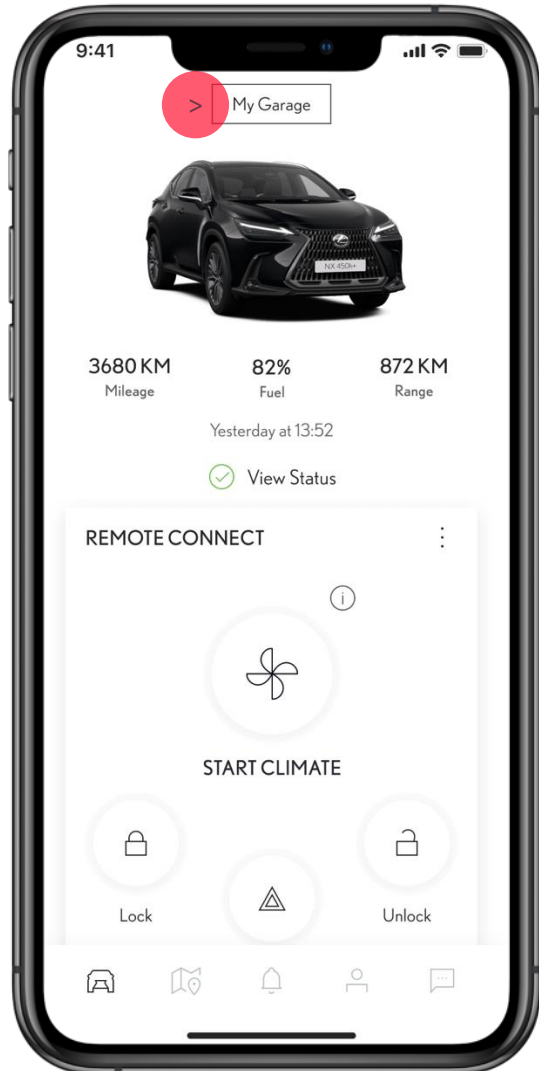
| SUBSCRIPTION PLANS

In this document, we will explain subscription plan onboarding journey and show you how to activate them in the LexusLink+ app.

We'll use Smart Car as an example. Get complete connectivity with the Smart Car package, which includes both Smart and Remote Services. Smart Services ensure you always have the latest navigation, real-time traffic data, and POI search. Remote Services provide convenience and peace of mind by letting you control the climate, lock the vehicle, or locate it from your phone.

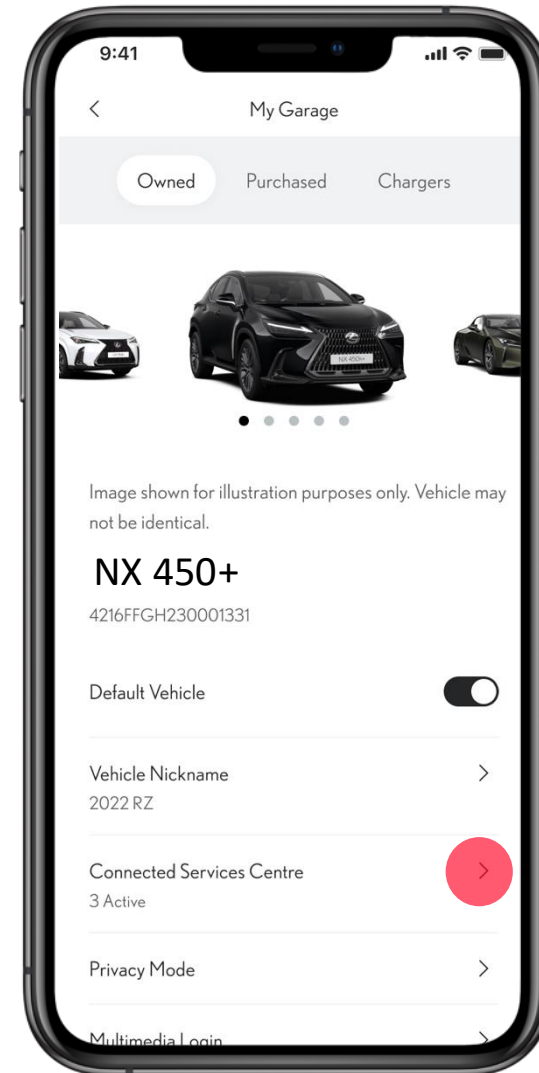
Disclaimer: Availability of Smart Car features may vary per country and vehicle model.

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STEP 1

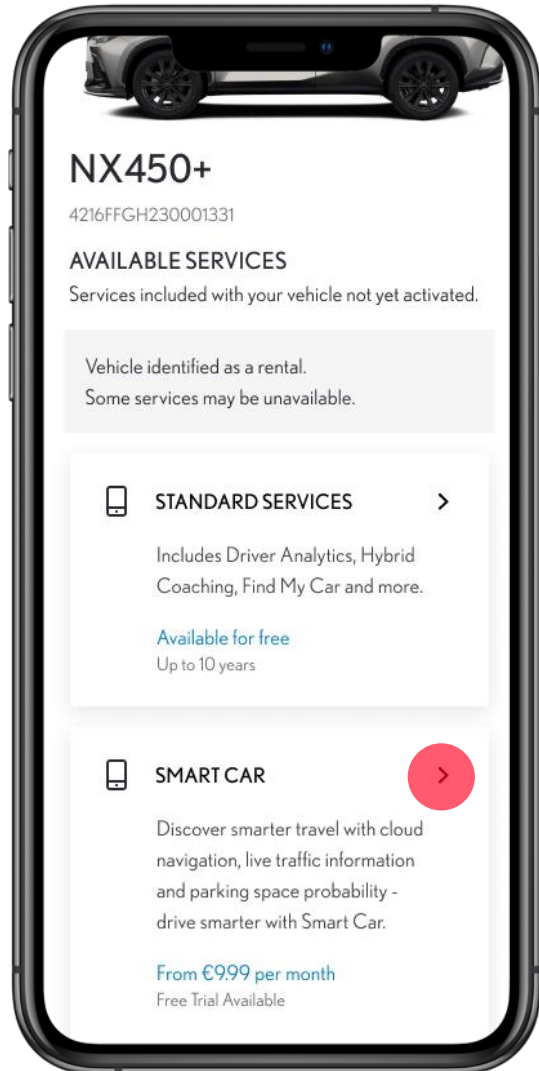
In your LexusLink+ app, Tap on “My Garage”
(you can also activate the service through the Banner displayed in the Home screen)



STEP 2

Then click on “Connected Services Centre”

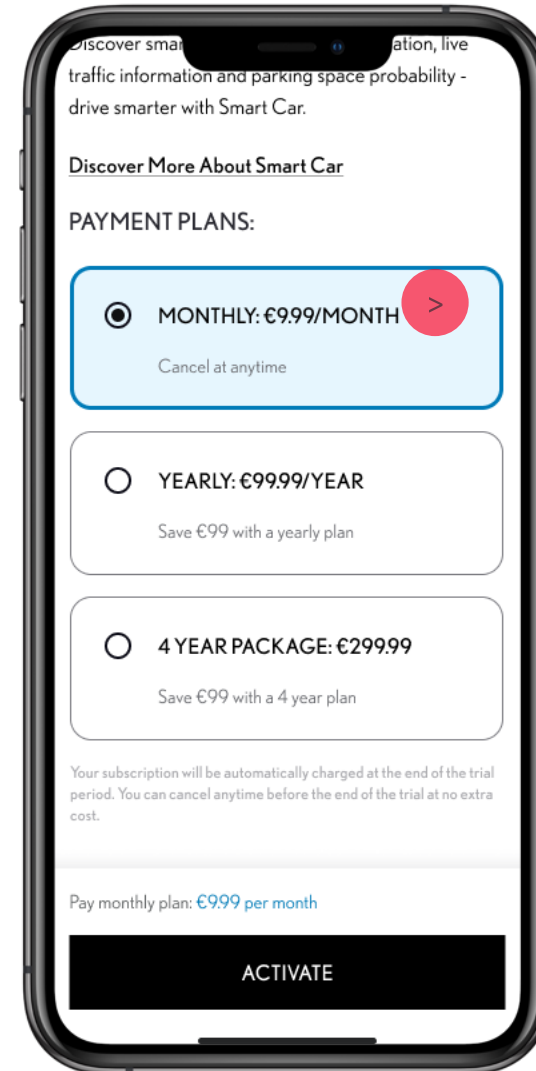
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STEP 3

Here you will find all active and non-active services that you can opt for.

Tap on "Smart Car".

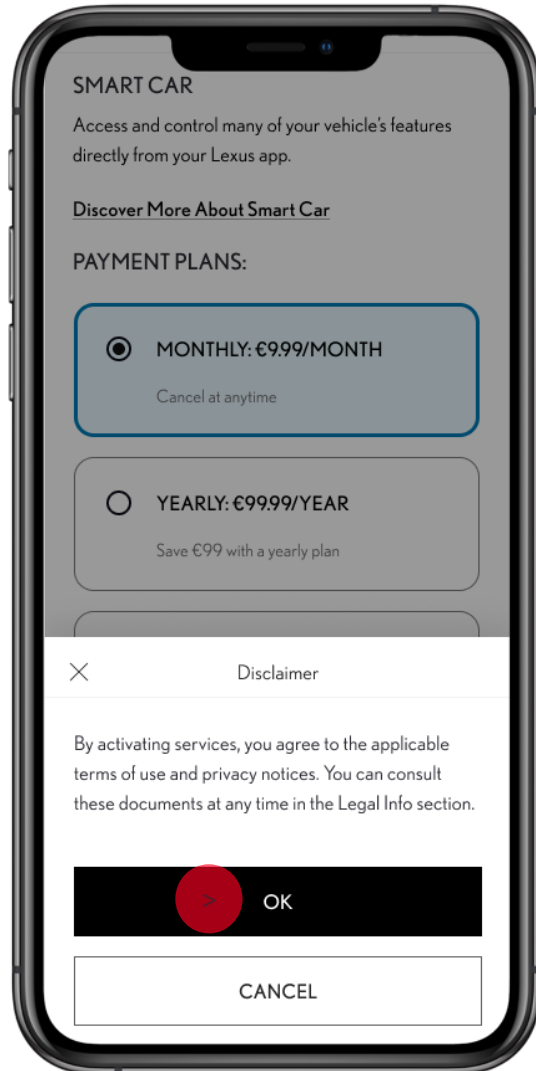


STEP 4

Here you can learn more and choose your ideal payment plan (monthly, yearly or 4 year).

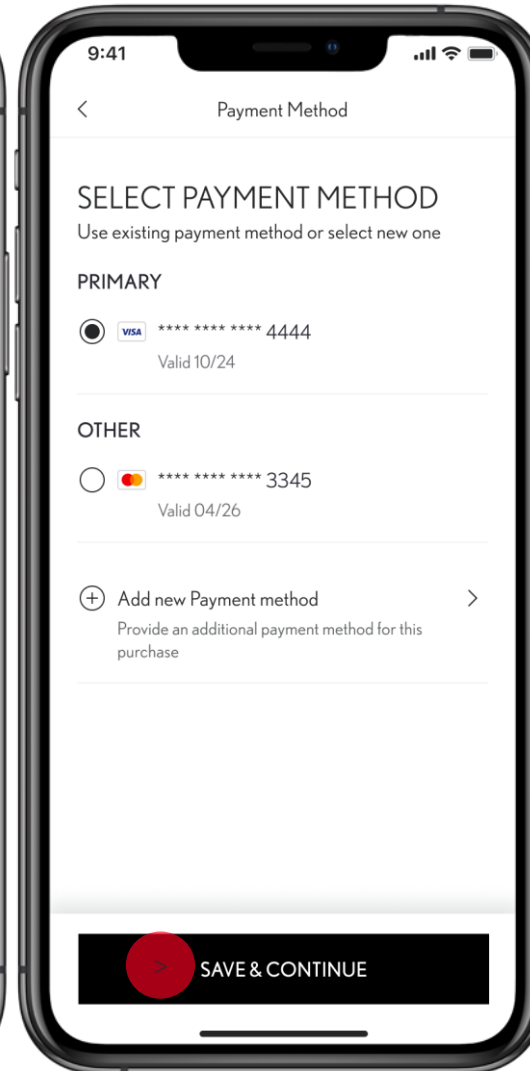
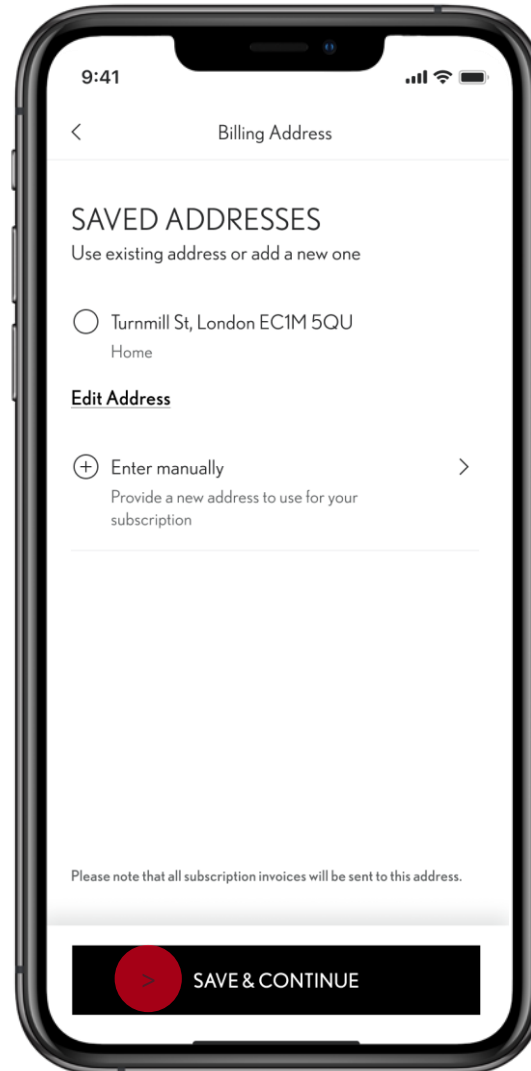
Disclaimer: Paid Subscription services & prices may vary per country and vehicle model.

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STEP 5

Tap on "OK" to accept the terms of use and privacy notice



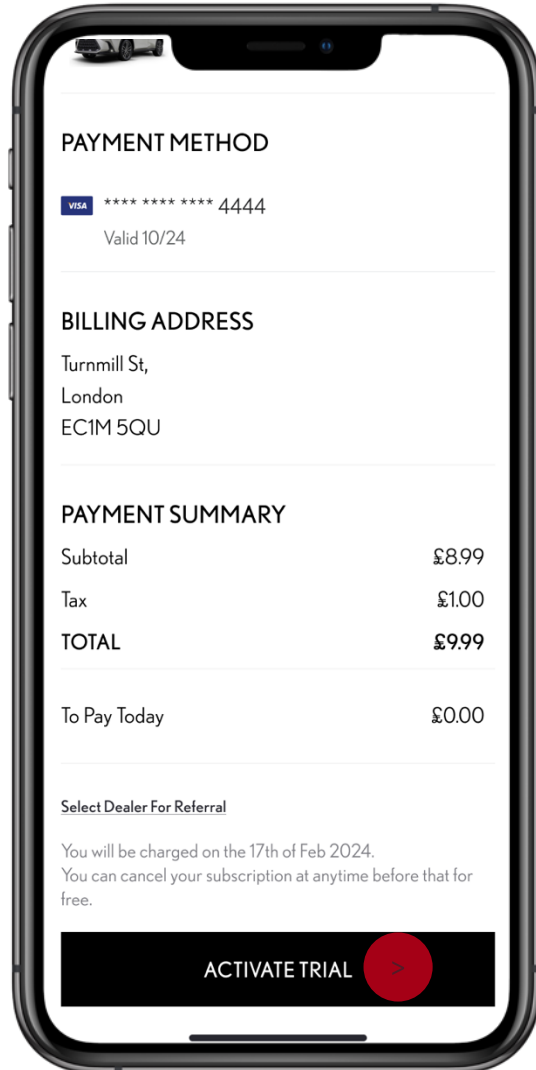
STEP 6

Confirm your existing address or enter a new one manually.

Choose your payment method. If you do not have an existing payment, please add a new payment method

Tap "Save & Continue".

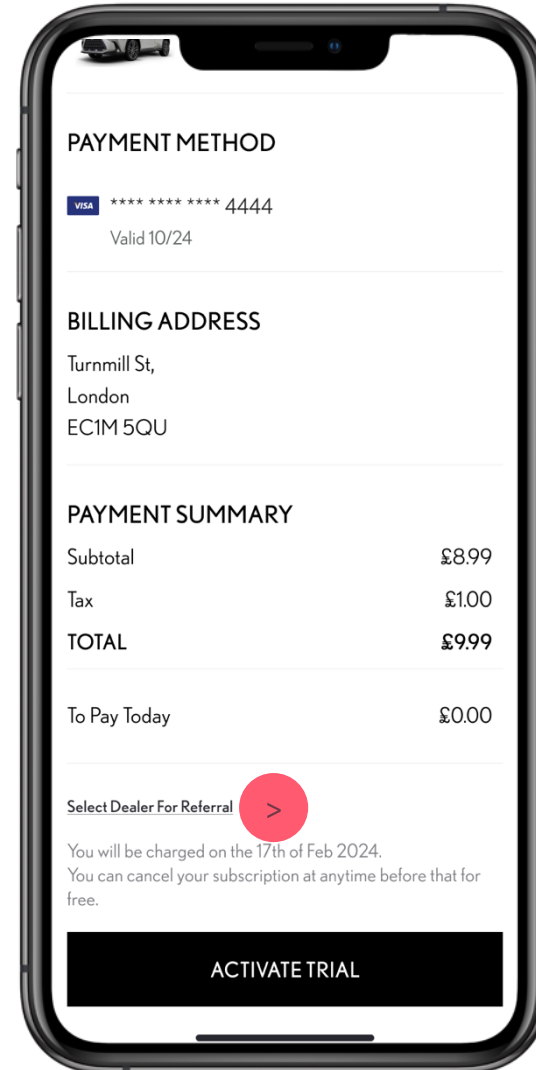
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STEP 7

On the Checkout page, review your purchase details and note that the free trial expires in one month.

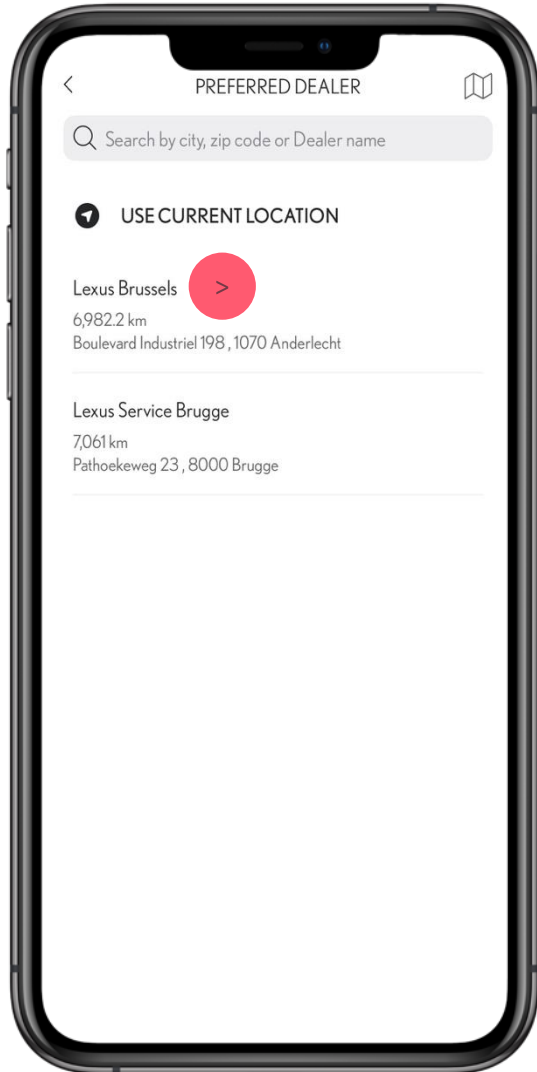
Tap “Activate Trial” to complete the purchase.



STEP 8

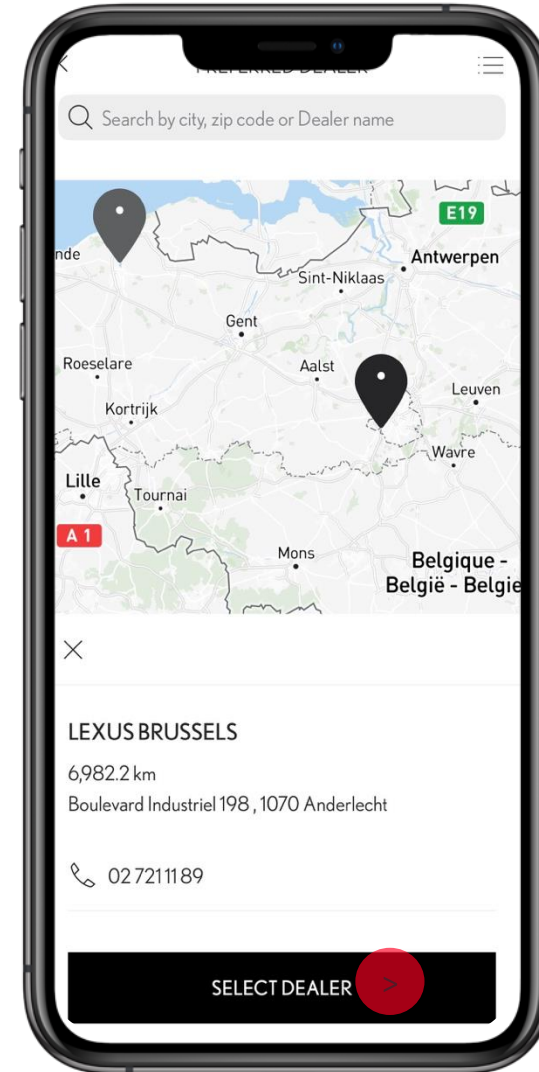
In a scenario where a dealer employee assisted you in the re-subscription process, tap on “Select Dealer for Referral”

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STEP 9

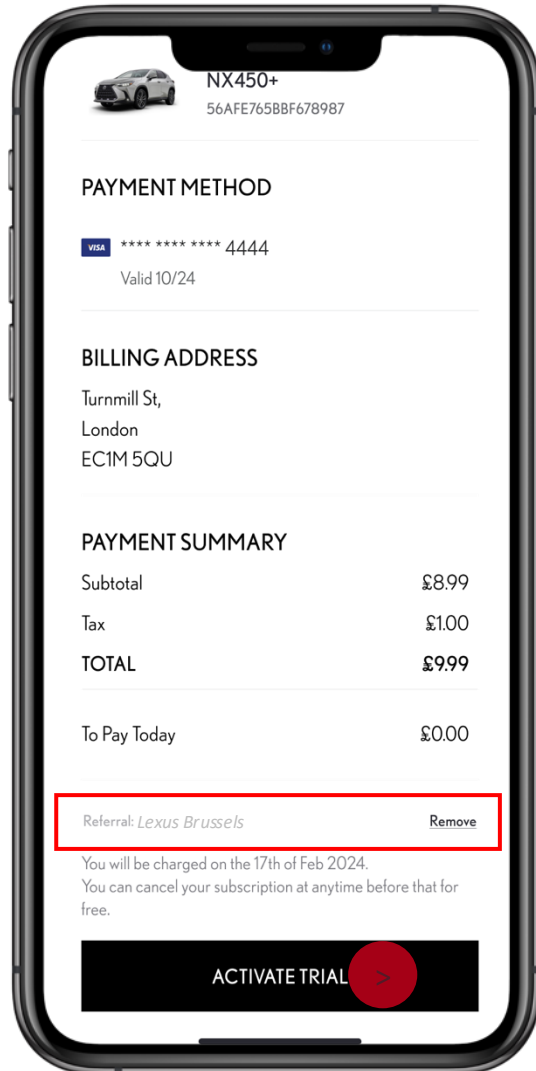
Choose your preferred dealer by typing your region in the search box.



STEP 10

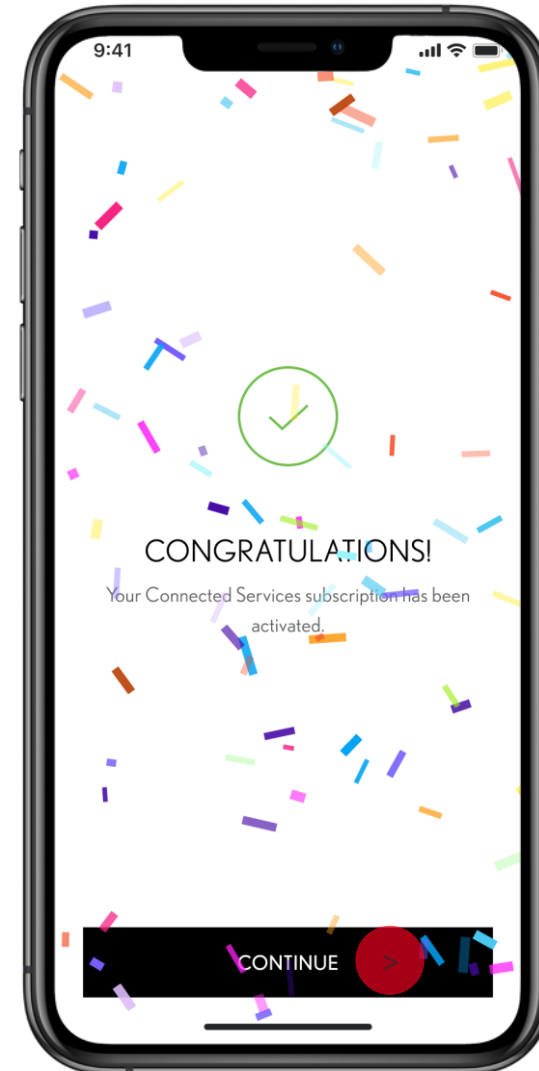
Confirm your dealer address and tap on "Select Dealer".

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STEP 11

You will now see that your dealer has been referred
Now click on “Activate Trial”

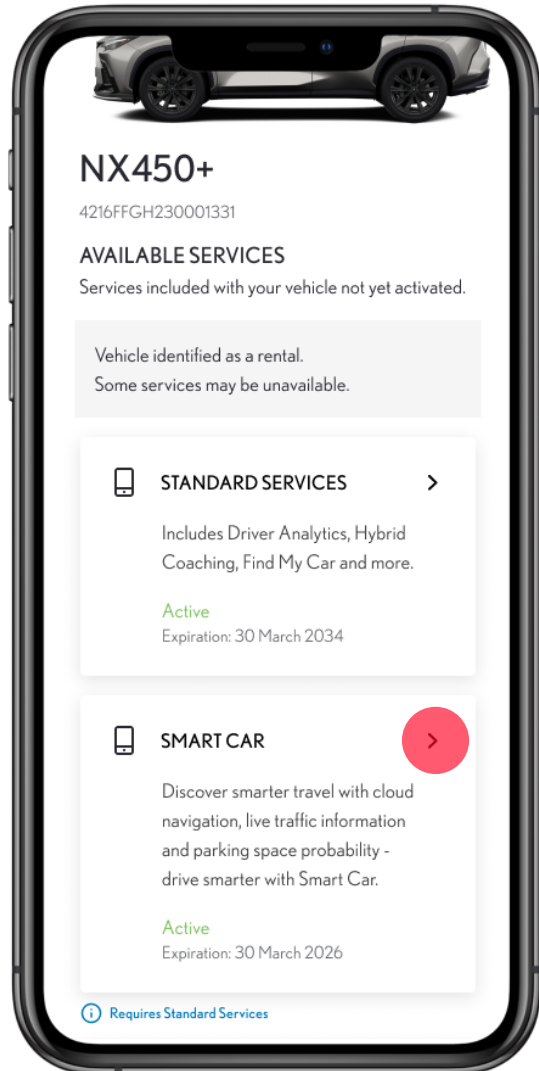


STEP 12

A confirmation screen will show that the subscription has been activated.

Tap on “Continue”.

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STEP 13

Back in the Connected Services Centre, you will see an updated overview with Smart Car service active.

Manage your subscription by tapping on Smart Car at anytime.

Enjoy the start of your “ 1-month free trial”.

**LexusLink+ app functionality varies according to the car model and grade. The remote climate control feature requires, but is not limited to, specific vehicle hardware such as automatic transmission, push start-stop and auto A/C.*

